Problem	Remedies
Head or feet touch poles	 Widen baseline Shorten hammock suspension overall, or lengthen on contact end, shorten on non-contact end Reduce headward tilt of stand by tightening foot guyline or moving stand further from foot anchor Assure feet are level Cross poles so ones nearest head and feet are outboard
Ridgeline sags when sitting	 Increase stand tilt by lengthening foot guyline or moving stand closer to foot anchor Sit further headward of baseline
Ridgeline sags when reclining	 Lengthen hammock suspension. Suggested value is 6" per side for every foot shorter than 12 of hammock length Increase stand tilt by lengthening foot guyline or moving stand closer to foot anchor If hammock has integral ridgeline, remove or lengthen stand ridgeline
Stand tips toward foot end	 Increase stand tilt by lengthening foot guyline or moving stand closer to foot anchor Shift body weight further toward head end Shorten head end guyline enough to prevent tip, but not make taut when hammock empty
Ridgeline is too tight	Shorten hammock suspension Reduce stand tilt
Sit height is too low	Reduce baseline widthShorten hammock suspension

Problem	Remedies
Anchors fail, causing stand to collapse	 Relocate stand to firmer ground or use an alternative anchor point, such as a half body weight directly below foot apex Reposition anchors as far from stand as guylines allow Reduce stand tilt
Spring button missing	 Disassemble section to inspect inside segments; fish out and re-install Avoid dropping packed stand on ends.
Segments are jammed or won't telescope	 Use same-diameter segment from another section to push out jammed segments before cleaning Wipe down sections before collapsing in dirty conditions Replace bent or damaged segments
Connector lines are worn through more than ~10%	 Replace worn connectors Assure that connector holes are not sharp